

Guided Tour Group Guidelines & Responsibilities



Before Your Visit to TMORA

- Have questions? Email Bridget Gallagher at bgallagher@tmora.org
- Expect a pre-tour email from Bridget Gallagher. Please respond in a timely manner to any questions.
- Share the day's schedule and TMORA's Policies for Groups with all attending
- For directions and bus parking, go to tmora.org/visit/

Policies for Groups

TMORA's policies for group visits aim to provide the best experience for all visitors, ensure your safety, and help preserve the works of art for generations to come.

- Visitors may not touch art. Stay at least one foot away and refrain from leaning on the walls and display cases.
- Food, beverages, and chewing gum are not allowed in the galleries.
- Only pencils may be used in the galleries; please, do not use pens or markers.
- Use a clipboard or notebook when writing or sketching in the galleries; refrain from using the walls or display cases as support. (*We have a limited supply of clipboards.*)
- Backpacks and oversized bags are not permitted in the galleries; the front desk will watch your bags. Coats will be stored in the coatroom.
- Medical packs are permitted in the gallery.

The Day of Your Visit

- **Arrive** at the parking lot of the Mayflower Church on Diamond Lake Road **at least 15 minutes before your scheduled visit.**

This allows time to exit the bus, wait for the crosswalk, and settle into the museum. You will meet your guide at the museum entrance.

Additional Policies for School Groups and Their Chaperones

Chaperones play an important role in a successful group tour.

- TMORA requires one chaperone for every 10 students.
- **Chaperones must stay with their groups, including high school students,** and are responsible for the behavior of their groups.

**Thank you for visiting TMORA.
Enjoy your tour!**

Isaak Shifman, *The Mail Carrier*, 1969, oil on canvas, Gift of Ray and Sue Johnson, 2006.12.005 (Not on view)